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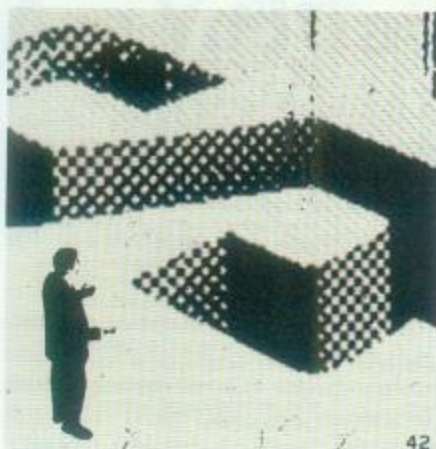
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- VE** **Calculating and Improving ROI in Software and System Programs**  
The investment value of innovation follows from the technology's uncertain net present value and derived ROI calculations.

By Murray Cantor

- VE** **Crossing to the Dark Side: Examining Creators, Outcomes, and Inhibitors of Technostress**  
Exploring the factors that may lead to the inability of professionals to adapt or cope with emerging IS in a healthy manner.

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**About the Cover:**

Progress in protecting cyberspace has moved at a snail's pace, often adopting a fix-on-demand approach. This month's cover story introduces the notion of attacking the challenge with top-down and bottom-up processes designed to work together.