

目錄  
Contents

- 
- 國內航空公司服務品質調查 289  
劉建浩、葉文健、許悅玲、許超澤  
A Service Quality Survey for Domestic Airlines  
James J. H. Liou, Wen-Chien Yeh, Yueh-Ling Hsu, Chao-Che Hsu
- 
- 散裝航運公司因應港口國管制機率模式之構建與應用 315  
鍾政祺、梁金樹、何孟唐  
Construction and Application of Probability Models for Bulk Shipping Companies  
under Port State Control  
Cheng-Chi Chung, Gin-Shuh Liang, Mong-Tang Her
- 
- 不同需求特性下多運務員動態分區派遣策略之研究 335  
韓復華、岳忠傑  
Dynamic Zoning Strategies for Dispatching Couriers under Different Demand  
Patterns  
Anthony Fu-Wha Han, Chung-Chieh Yueh
- 
- 長期施工期間改道流量預測模式之構建與應用探討—以國道3號田寮路段為例 357  
李光益  
Construction of Route-diversion Traffic Flow Prediction Model and Its Potential  
Applications to Long-term Roadwork: A Case Study in the Tianliao Segment of No. 3  
Freeway  
Kuang-Yi Lee
- 
- 臺鐵列車服務可靠度分析模式之研究 389  
鍾志成、李治綱、黃筌玠、林國顯、劉昭榮  
A Study on Models of Train Reliability Analysis for Taiwan Railways Administration  
Jyh-Cherng Jong, Chi-Kang Lee, Sheng-Hsuan Huang, Kuo-Shian Lin,  
Jau-Rong Liou
-