

Volume 16 Number 1 (March 2011)**Current Issue**

-
- 1 **The Learning Effect on Business Groups' Subsequent Foreign Entry Decisions into Transitional Economies**
Yu-Shu Peng, Kuo-Pin Yang, Chin-Chia Liang
[Abstract](#) [PDF](#)
- 23 **Key Performance Indicators for Innovation Implementation: Perception vs. Actual Usage**
Sukanlaya Sawang
[Abstract](#) [PDF](#)
- 31 **Inertia: Spurious Loyalty or Action Loyalty?**
Li-Wei Wu
[Abstract](#) [PDF](#)
- 51 **Clarifying the Effects of R&D on Performance: Evidence from the High Technology Industries**
Chao-Hung Wang
[Abstract](#) [PDF](#)
- 65 **Data Mining for Hazard Elimination through Text Information in Accident Report**
Shujiro Murayama, Koji Okuhara, Junko Shibata, Hiroaki Ishii
[Abstract](#) [PDF](#)
- 83 **A Model of Market-Orientation Effects of Customer Relationship Management on Organizational Processes**
Shari S.C. Shang, Ya-Ling Wu
[Abstract](#) [PDF](#)