Volume 38, Number 1 — March 2014

Research Essays

Reliability Generalization of Perceived Ease of Use, Perceived Usefulness, and Behavioral Intentions Traci J. Hess, Anna L. McNab, and K. Asli Basoglu (pp. 1-28)

Research Articles

Collaboration Through Open Superposition: A Theory of the Open Source Way James Howison and Kevin Crowston (pp. 29-50)

Enterprise System Implementation and Employee Job Performance: Understanding the Role of Advice Networks Tracy Ann Sykes, Viswanath Venkatesh, and Jonathan L. Johnson (pp. 51-72)

Social Media, Traditional Media, and Music Sales Sanjeev Dewan and Jui Ramaprasad (pp. 101-121)

Content Sharing in a Social Broadcasting Environment: Evidence from Twitter Zhan Shi, Huaxia Rui, and Andrew B. Whinston (pp. 123-142)

Contribution Behavior in Virtual Communities: Cogntiive, Emotional, and Social Influences Hsien-Tung Tsai and Richard P. Bagozzi (pp. 143-163)

Theorization and Translation in Information Technology Institutionalization: Evidence from Danish Home Care Jeppe Agger Nielsen, Lars Mathiassen, and Sue Newell (pp. 165-186) Leveraging Philanthropic Behavior for Customer Support: The Case of User Support Forums Wael Jabr, Radna Mookerjee, Yong Tan, and Vijay S. Mookerjee (pp. 187-208)

Swift Guanxi in Online Marketplaces: The Role of Computer-Mediated Communication Technologies Carol Xiaojuan Ou, Paul A. Pavlou, and Robert M. Davison (pp. 209-230)

Complementary Online Services in Competitive Markets: Maintaining Profitability in the Presence of Network Effects Hila Etzion and Min-Seok Pang (pp. 231-248)

Distributed Cognition in Software Design: An Experimental Investigation of the Role of Design Patterns and Collaboration George Mangalaraj, Sridhar Nerur, RadhaKanta Mahapatra, and Kenneth H. Price (pp. 249-274)

Information Technology Capability and Firm Performance: Contradictory Findings and Their Possible Causes Ho-Chang Chae, Chang E. Koh, and Victor R. Prybutok (pp. 305-326)

Explaining Data-Driven Document Classifications David Martens and Foster Provost (pp. 73-99)

Theory and Review Articles

What's Different about Social Media Networks? A Framework and Research Agenda Gerald C. Kane, Maryam Alavi, Giuseppe (Joe) Labianca, and Stephen P. Borgatti (pp. 274-304)