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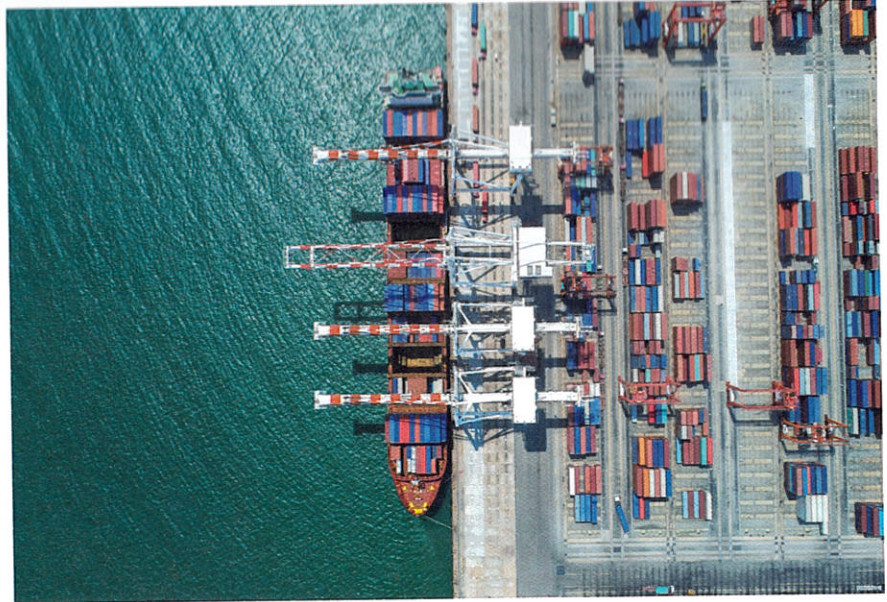
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Relations between carriers and shippers have been strained in the past, but with renewed effort there is scope to bring the two sides together

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