European Journal of Information Systems

Volume 19 Number 1 February 2010

Contents

E		IT	0	DI	A	٤
	E-34	-		rv.	-	

Third-degree conflicts: information warfare Richard Baskerville	1
ORIGINAL ARTICLES	
The effects of infrastructure and policy on e-business in Latin America and Sub-Saharan Africa Chitu Okoli, Victor W.A. Mbarika and Scott McCoy	5
Dressage, control, and enterprise systems: the case of NASA's Full Cost initiative Nicholas Berente, Uri Gal and Youngjin Yoo	21
When is an information infrastructure? Investigating the emergence of public sector information infrastructures · Federico lannacci	35
Eliciting tacit knowledge about requirement analysis with a Grammar- targeted Interview Method (GIM) Michele Zappavigna and Jon Patrick	49
User experience, satisfaction, and continual usage intention of IT Liqiong Deng, Douglas E. Turner, Robert Gehling and Brad Prince	60
Continued use of process modeling grammars: the impact of individual difference factors Jan Recker	76
Expectations and outcomes in electronic identity management: the role of trust and public value Philip Seltsikas and Robert M. O'Keefe	93
My social networking profile: copy, resemblance, or simulacrum? A poststructuralist interpretation of social information systems David Kreps	104

Copyright @ 2010 Operational Research Society Ltd

This issue is now available at:

www.palgrave-journals.com/ejis/



Print ISSN: 0960-085X Online ISSN: 1476-9344