

ACM Transactions on Information Systems

Article 5

(36 pages)

D. Puppini
F. Silvestri
R. Perego
R. Baeza-Yates

Tuning the Capacity of
Search Engines: Load-Driven
Routing and Incremental Caching
to Reduce and Balance the Load

Article 6

(33 pages)

W. Gao
C. Niu
J.-Y. Nie
M. Zhou
K.-F. Wong
H.-W. Hon

Exploiting Query Logs for Cross-Lingual
Query Suggestion

Article 7

(33 pages)

D. Kolbe
Q. Zhu
S. Pramanik

Efficient k-Nearest Neighbor Searching in Nonordered Discrete
Data Spaces

Article 8

(34 pages)

X. Wan
J. Xiao

Exploiting Neighborhood Knowledge for Single Document
Summarization and Keyphrase Extraction

Article 9

(29 pages)

D. Kelly
X. Fu
C. Shah

Effects of Position and Number of Relevant Documents
Retrieved on Users' Evaluations of System Performance



Association for
Computing Machinery

Advancing Computing as a Science & Profession

ACM Transactions on Information Systems

ACM
2 Penn Plaza, Suite 701
New York, NY 10121-0701
Tel.: (212) 869-7440
Fax: (212) 869-0481

TOIS Home Page: <http://www.acm.org/tois>

Editor-in-Chief

Jamie Callan

Carnegie Mellon University / callan@cs.cmu.edu / <http://www.cs.cmu.edu/~callan/>

Associate Editors

James Allan

University of Massachusetts / allan@cs.umass.edu / <http://www.cs.umass.edu/~allan>

Ricardo Baeza-Yates

Yahoo! Research / ricardo.baeza@upf.edu / <http://www.baeza.cl>

Andrei Broder

Yahoo! Research / broder@yahoo-inc.com

Hsinchun Chen

University of Arizona / hchen@bpa.arizona.edu / <http://ai.bpa.arizona.edu/hchen>

Tat-Seng Chua

National University of Singapore / chuats@comp.nus.edu.sg

Susan Dumais

Microsoft Research / sdumais@microsoft.com / <http://research.microsoft.com/~sdumais>

Edward A. Fox

Virginia Tech / fox@vt.edu / <http://fox.cs.vt.edu/foxinfo.html>

Norbert Fuhr

University of Duisburg / norbert.fuhr@uni-due.de / <http://www.is.informatik.uni-duisburg.de/staff/fuhr.html>

Mounia Lalmas

Queen Mary, University of London / mounia@acm.org / <http://www.dcs.qmul.ac.uk/~mounia/>

Elizabeth Liddy

Syracuse University / liddy@syru.edu

Ee-Peng Lim

Singapore Management University / eplim@smu.edu.sg / <http://www.sis.smu.edu.sg/faculty/infosys/eplim.asp>

Wei-Ying Ma

Microsoft Research Asia / wyma@microsoft.com

Alistair Moffat

University of Melbourne / alistair@csse.unimelb.edu.au / <http://cs.mu.oz.au/~alistair/>

Javed Mostafa

University of North Carolina at Chapel Hill / jm@unc.edu

Douglas W. Oard

University of Maryland / oard@umd.edu / <http://www.glue.umd.edu/~oard>

Edie Rasmussen

University of British Columbia / edie@interchange.ubc.ca / <http://www.slais.ubc.ca/PEOPLE/faculty/faculty-bio/rasmussen-bio.htm>

Berthier Ribeiro-Neto

Depto Computacao-UFMG / berthier@dcc.ufmg.br

Stefan Rueger

The Open University / s.rueger@open.ac.uk

Mark Sanderson

University of Sheffield / m.sanderson@shef.ac.uk / <http://dis.shef.ac.uk/mark/>

Fabrizio Sebastiani

Istituto di Scienza e Tecnologie dell'Informazione / Consiglio Nazionale delle Ricerche / [fabrizio.sebastiani@isti.cnr.it](mailto:sebastiani@isti.cnr.it)

John Tait

Information Retrieval Facility, Vienna, Austria / john@johntait.net

ChengXiang Zhai

University of Illinois at Urbana-Champaign / czhai@cs.uiuc.edu / <http://www-faculty.cs.uiuc.edu/~czhai>

Justin Zobel

RMIT University / jz@acm.org / www.cs.rmit.edu.au/~jz

Information Director

Dana Houston

Carnegie Mellon University / dhouston@cs.cmu.edu

Headquarters Journals Staff

Jono Hardjowirogo

Publisher, Associate Director of Publications

Irma Strolia

Editorial Assistant

Media Content Marketing

Production

The ACM Transactions on Information Systems (ISSN:1046-8188) is published quarterly in Spring, Summer, Fall, and Winter by the Association for Computing Machinery (ACM), 2 Penn Plaza, Suite 701, New York, NY 10121-0701. Periodicals class postage paid at New York, NY 10001, and at additional mailing offices. Printed in the U.S.A. POSTMASTER: Send address changes to *ACM Transactions on Information Systems*, ACM, 2 Penn Plaza, Suite 701, New York, NY 10121-0701.

For manuscript submissions, subscription, and change of address information, see inside backcover.

Copyright © 2010 by the Association for Computing Machinery (ACM). Permission to make digital or hard copies of part or all of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than ACM must be honored. Abstracting with credit is permitted. To copy otherwise, to republish, to post on servers, or to redistribute to lists, requires prior specific permission and/or a fee. Request permission to republish from:

Publications Department, ACM, Inc. Fax +1 212-869-0481 or email permissions@acm.org.

For other copying of articles that carry a code at the bottom of the first or last page or screen display, copying is permitted provided that the per-copy fee indicated in the code is paid through the Copyright Clearance Center, 222 Rosewood Drive, Danvers, MA 01923.



Association for
Computing Machinery

Advancing Computing as a Science & Profession

ACM Transactions on Information Systems

<http://www.acm.org/tois>

Guide to Manuscript Submission

Submission to the *ACM Transactions on Information Systems* is done electronically through <http://acm.manuscriptcentral.com>. Once you are at that site, you can create an account and password with which you can enter the ACM Manuscript Central manuscript review tracking system. From a drop-down list of journals, choose *ACM Transactions on Information Systems* and proceed to the Author Center to submit your manuscript and your accompanying files.

You will be asked to create an abstract that will be used throughout the system as a synopsis of your paper. You will also be asked to classify your submission using the ACM Computing Classification System through a link provided at the Author Center. For completeness, please select at least one primary-level classification followed by two secondary-level classifications. To make the process easier, you may cut and paste from the list. Remember, you, the author, know best which area and sub-areas are covered by your paper; in addition to clarifying the area where your paper belongs, classification often helps in quickly identifying suitable reviewers for your paper. So it is important that you provide as thorough a classification of your paper as possible.

The ACM Production Department prefers that your manuscript be prepared in either LaTeX or Ms Word format. Style files for manuscript preparation can be obtained at the following location: <http://www.acm.org/pubs/submissions/submission.htm>. For editorial review, the manuscript should be submitted as a PDF or Postscript file. Accompanying material can be in any number of text or image formats, as well as software/documentation bundles in zip or tar-gzipped formats.

Questions regarding editorial review process should be directed to the Editor-in-Chief. Questions regarding the post-acceptance production process should be addressed to the Publisher, Jono Hardjowirogo, at jono@hq.acm.org.

Subscription, Single Copy, and Membership Information.

Send orders to:

ACM
P.O. Box 12114
Church Street Station
New York, NY 10257

For information, contact:

Mail: ACM Member Services Dept.
2 Penn Plaza, Suite 701
New York, NY 10121-0701
Phone: +1-212-626-0500
Fax: +1-212-944-1318
Email: acmhelp@acm.org
Catalog: <http://www.acm.org/catalog>

Subscription rates for *ACM Transactions on Information Systems* are \$39 per year for ACM members, \$34 for students, and \$160 for nonmembers. Single copies are \$18 each for ACM members and \$40 for nonmembers. Your subscription expiration date is coded in four digits at the top of your mailing label; the first two digits show the year, the last two show the month of expiration.

Notice to Past Authors of ACM-Published Articles. ACM intends to create a complete electronic archive of all articles and/or other materials previously published by ACM. If you have written a work that was previously published by ACM in any journal or conference proceedings prior to 1978, or any SIG Newsletter at any time, and you do NOT want this work to appear in the ACM Digital Library, please inform permission@acm.org, stating the title of the work, the author(s), and where and when published.

About ACM. ACM is the world's largest educational and scientific computing society, uniting educators, researchers and professionals to inspire dialogue, share resources and address the field's challenges. ACM strengthens the computing profession's collective voice through strong leadership, promotion of the highest standards, and recognition of technical excellence. ACM supports the professional growth of its members by providing opportunities for life-long learning, career development, and professional networking.

Visit ACM's Web site: <http://www.acm.org>.

Change of Address Notification. To notify ACM of a change of address, use the addresses above or send an email to coa@acm.org.

Please allow 6-8 weeks for new membership or change of name and address to become effective. Send your old label with your new address notification. To avoid interruption of service, notify your local post office before change of residence. For a fee, the post office will forward 2nd- and 3rd-class periodicals.